

## **INCLUDING THE FOLLOWING PRODUCTS**

### **CR805 Retransfer Card Printer**

The following warranty applies to your Entrust™ CR805™ Retransfer Card Printer (“Printer”).

## **INSPECTION OF PRODUCT UPON RECEIPT**

You must examine all components of your Printer immediately upon receipt. If any component is missing, damaged or visibly defective, you must notify Entrust or the Entrust authorized service provider who sold you the product, within 30 days from the date of delivery of the product. If you fail to give notice as required, you will be deemed to have accepted the product and waived any claim you may have against Entrust and/or the Entrust authorized service provider with respect to damage or defects discoverable at delivery.

## **PRODUCT WARRANTY**

Entrust warrants that a new Printer will be free from defects in materials or workmanship for a period of 36 months from the later of (i) date of shipment from Entrust, or (ii) with proof of purchase, the date of purchase by the End-User Customer. The warranty for a factory-refurbished Printer is 90 days.

If the Printer proves to be defective in materials or workmanship during the warranty period, Entrust will at its option either repair or replace the Printer or refund its purchase price. Any new Printer that is repaired or replaced under the warranty will be warranted for the longer of the remainder of the original warranty period or 90 days. A factory-refurbished Printer that is repaired or replaced under the warranty will be warranted for the remainder of the original warranty period.

## **PRINTHEAD WARRANTY**

Entrust warrants that the thermal printhead delivered with your Printer (“Printhead”) will be free from defects in materials or workmanship for the shorter of the life of the Printer or 5 years from the later of (i) the date of shipment from Entrust, or (ii) with proof of purchase, from the date of purchase of the Printer by End- User Customer.

If the Printhead proves to be defective in materials or workmanship during the warranty period, Entrust will at its option either repair or replace the Printhead or refund its purchase price, pro-rated to reflect wear and tear. A Printhead that is repaired or replaced under the warranty will be warranted for the shorter of 5 years or the life of the Printer. All Printheads replaced under warranty will become the property of Entrust.

## EXCEPTIONS

Printer or Printhead replacements, repairs, adjustments or parts replacements that are the result of accident, abuse, misuse, use in an unsuitable operating environment, unauthorized modification or maintenance, or the use of peripherals, supplies or software that are not provided by Entrust are not covered by the warranty and will be charged using Entrust then-current rates. All parts replaced under warranty will become the property of Entrust.

## WARRANTY RETURN PROCEDURE

In order to make a warranty claim, you must first contact either Entrust (see below) or the Entrust authorized service provider noted on the packing slip. You will be responsible for packaging the warranted item and for the cost of freight and insurance to ship it to the designated Entrust or authorized service provider location. Entrust or the authorized service provider will bear the cost of freight and insurance to return the item to you.

<b>US Phone number:</b>	1-800-328-3996
<b>North America</b>	Email: north.america.cust.serv@entrust.com
<b>Latin America and Caribbean</b>	Email: americas@entrust.com
<b>Europe, Middle East and Africa</b>	Email: emea.customer.service@entrust.com
<b>Asia Pacific</b>	Email: dcap.admin@entrust.com

## LIMITATION OF LIABILITY

THE FOREGOING WARRANTIES ARE IN LIEU OF ANY AND ALL OTHER WARRANTIES, EXPRESS OR IMPLIED, INCLUDING, BUT NOT LIMITED TO, ANY WARRANTY OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE AND OR NON-INFRINGEMENT.

YOUR SOLE REMEDY FOR BREACH OF THIS LIMITED WARRANTY SHALL BE AS EXPRESSLY SET FORTH ABOVE. NEITHER ENTRUST NOR THE RESELLER OF THE INSTANT ISSUANCE SYSTEM SHALL BE LIABLE TO YOU FOR INCIDENTAL, CONSEQUENTIAL, SPECIAL, INDIRECT OR OTHER SIMILAR DAMAGES OR CLAIMS, INCLUDING LOSS OF PROFITS, LOSS OF USE, OR ANY OTHER COMMERCIAL DAMAGE EVEN IF ENTRUST HAS BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES, AND IN NO EVENT SHALL ENTRUST OR ITS RESELLER'S AGGREGATE LIABILITY FOR ANY DAMAGES TO YOU OR ANY THIRD PARTY EXCEED THE PRICE PAID FOR THE INSTANT ISSUANCE SYSTEM REGARDLESS OF THE NATURE OR FORM OF THE CLAIM.